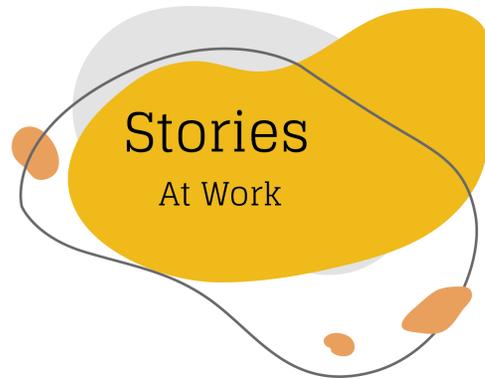


Our Stories



Fixing, Solving, Improving
Work By Thinking Together

Stories in Critical Thinking Guide

Our goal

In “Stories in Critical Thinking” our goal is to help our teams scale our critical thinking capacities. On a regular basis, daily, weekly, or anytime you wish, you can submit your situations - issues you encounter at work that need fixing, solving, or improving. We are always looking for stories!

Learning from each other

The best way to learn is by sharing our experiences, extending help to others, and cooperating to fix, solve, and improve work. We are better thinking together.

Basic things to do

After you register, go to your profile (top right with your name), and click Profile. Complete the information.

Your roles and tasks

Submitting situations:

- Create a Situation (we also call it a Sitch). They are work problems, gaps, or challenges.
- Complete steps Introduction, Situation, Analysis, and Impacts.
- View or add Resources
- Alert your connections, team members, or peers to share their experiences in handling the situation.

Helping or sharing with others:

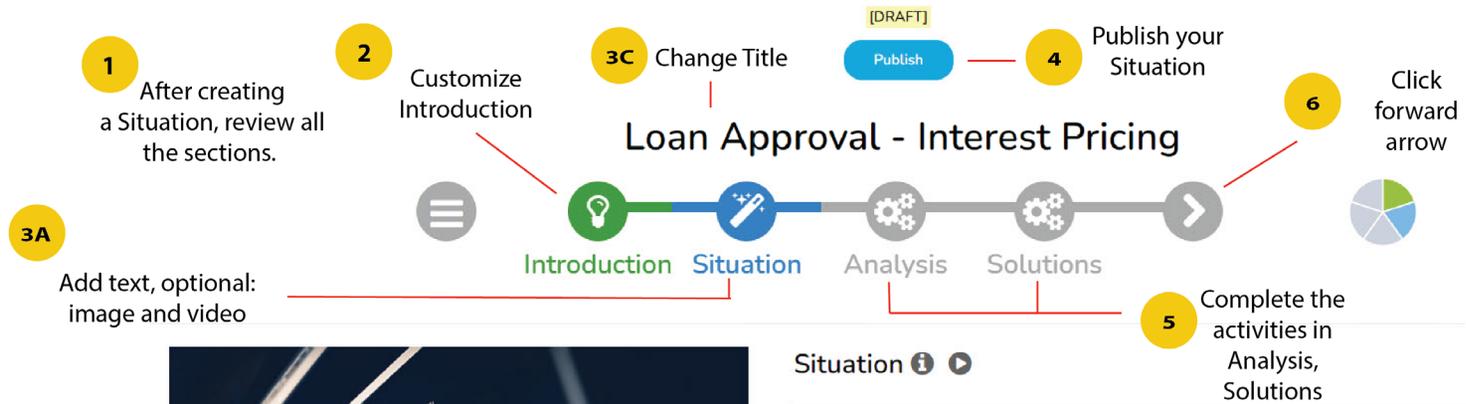
- Visit your team’s Situations.
- Ask questions. Make comments.
- Share your experiences and solutions by reviewing the Situation, and then completing Analysis, Solutions, and Impacts.

Quick Tips

1. Start creating tiny, very small, and easy Situations. These are items or issues you fixed, solved, or improved using the critical thinking steps: Situation, Analysis, Solutions, and Impacts.
2. Examples of small and easy Situations are: a temporary fix to the broken printer - like kicking it as a solution (smile); changing a small step in the process; improving a training technique; making a customer happy because you offered a good solution; skipping a step in a procedure because it was not necessary; and others.
3. The important thing is to apply the process no matter how small the situation is. For example, in Fishbone, Checklist, or Impacts, post answers even if there are only a few ideas. Use the “Add Comments” box to add more ideas and discussions at any point in time.
4. When you create a situation, you are sharing your experiences with your teams and peers. You are showing how you are “thinking through” or “figuring out” the fix, solution, and impact of your situation. Ask for their comments. Request for their suggestions. And ask for them to share their experiences.
5. Help your peers. To cooperate or collaborate with them, review their Situations, especially those that are related to your work. Evaluate the Situation, Analysis, Solutions, and Impacts. Provide insight into how you would approach the problem. Share your experiences. Inspire and provoke your peers.
6. Award “Deep Smarts”. When you see a truly valuable, useful, insightful post from your peers, look for the button “Deep Smarts”, click on it, rate the comment and add your thoughts of appreciation and insight.

Submitting Situations

Creating Your Own Situation To Fix, Solve, And Improve



Situation ⓘ ▶

What's the Situation?

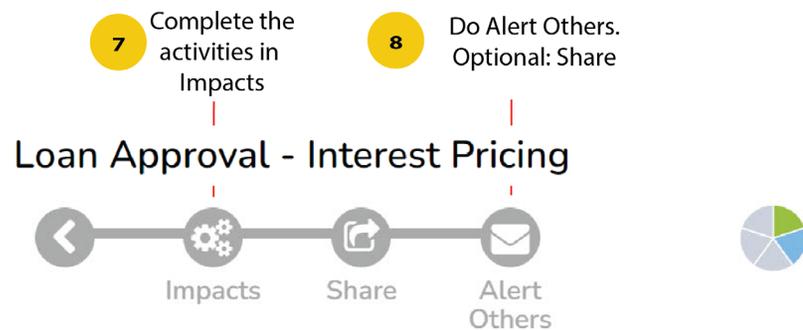
Write the Situation here...

[More »](#)

📊 My Recent Activities
☁️ My Situations
📊 My Activities

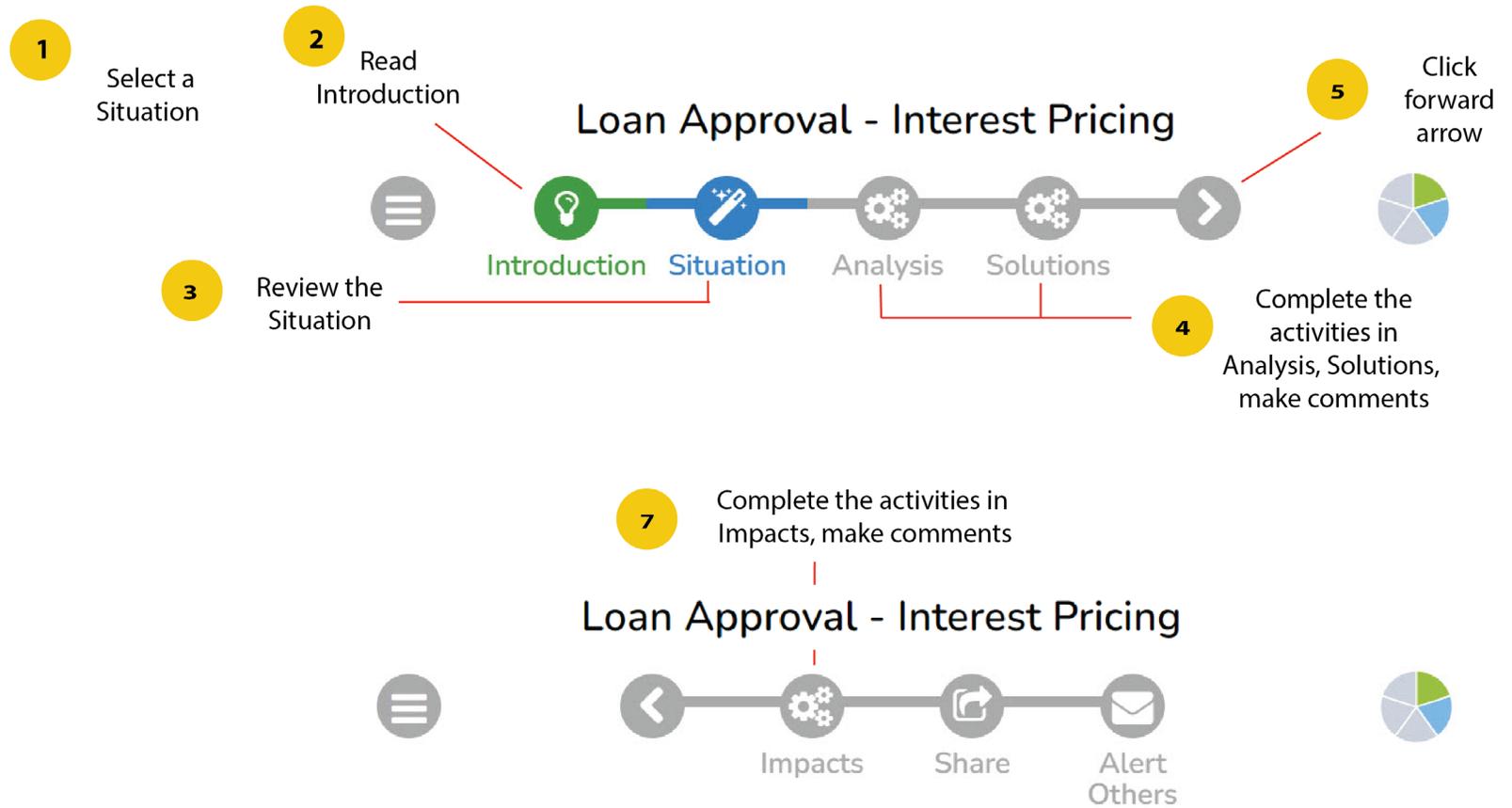
Path2x

3B Categorize your situation, e.g. legal, audit, customer service, etc.



Help Others - Share Your Experiences and Ideas

Help Others, Share Your Experiences And Ideas



Using Advanced Thinking Tools

Using Advanced Thinking Tools

Loan Approval - Interest Pricing

1
You can only use advanced tools when you create your situation.



2 In sections Analysis, Solutions, and Impacts, you will see a red gear. Click the red gear to see the list of advanced tools below.

Analysis

3 See list of the tools.

4
Click the tool image to see the tool.

5
Click the video play icon to preview a video explanation.

 Fishbones  	 80/20 Ideas  	 Sketches  	 Frames  	 Group Discussions  
 Pros and Cons  	 What Ifs  	 Improving Work  	 Risk Analysis  	 Consequence Thinking  

6 To select a tool to use, click Assign.

When the tool shows Current, it is currently in use in a section. **7**